Northwestern State University seeks an experienced individual to fill the position of User Support Specialist. This individual will be responsible for installing, configuring, and maintaining complex hardware and software in a campus environment. Responsibilities include but are not limited to: connecting PCs to the University networks and installing the software necessary for the PC to operate on the network; installing and maintaining shared network applications; diagnosing problems and determining the cause and solution in a timely manner. Desire an individual with the following relevant experience: installing, configuring and maintaining operating systems and applications in a PC environment; installing and maintaining PC hardware; troubleshooting hardware and software problems in a PC environment; Microsoft Windows applications; XP Professional; Windows 2003 Advanced Server; Microsoft Internet Explorer; system policies and user profiles in a Windows Active Directory Services. Applicants must submit a letter of application, a current resume, and 3 references to:

Warren Massia  
Information Systems  
200 Roy Hall  
Northwestern State University  
Natchitoches, LA 71497  

Position opened until filled. Interviews begin immediately. Requests for additional information, or electronic submissions of application may be sent to:

warren@nsula.edu  

Northwestern State University is an equal opportunity employer. Women and minority candidates are encouraged to apply