Northwestern State University seeks an experienced individual to fill the position of User Support Specialist. This individual will be responsible for installing, configuring, and maintaining complex hardware and software in a campus environment. Responsibilities include but are not limited to connecting PC’s to the University networks and installing the software necessary for the PC to operate on the network; installing and maintaining network printing and remote connectivity equipment; installing and maintaining shared network applications; diagnosing problems and implementing solutions in a timely manner; Microsoft Windows applications; Windows 2000 Professional and XP Professional; current versions Windows Server; current versions of Microsoft Internet Explorer and Netscape Navigator; LAN and WAN Networking; system policies and user profiles in a Windows 2000/Windows XP domain structured environment. Related MCP or MCSE certification is highly desired. SMS experience is a definite plus. Applicants must submit a letter of application, a current resume, and 3 references to: Dr. Jim McCrory, 200 Roy Hall, Northwestern State University, Natchitoches, LA 71497. Position opened until filled. Electronic submission of application materials may be sent to: mccrory@nsula.edu. NSU is an equal opportunity employer. Women and minority candidates are encouraged to apply.

Dr. Jim McCrory
Director of NSU Information Systems
200 Roy Hall
Northwestern State University
Natchitoches, LA 71497

Position opened until filled. Interviews begin immediately. Requests for additional information, or electronic submissions of application may be sent to:
Pre-employment drug testing will be completed post-job offer and prior to starting work.